

FREE

LOOKING FOR A CAREER IN CUSTOMER SERVICES?

This course **ONLY** available
to residents in:

Balsall Heath East,
Erdington,
Garrets Green,
Handsworth,
Ladywood,
Small Heath,
Sparkbrook

Please also see criteria below

Come and learn new skills and we support you to find a job

Are you available:

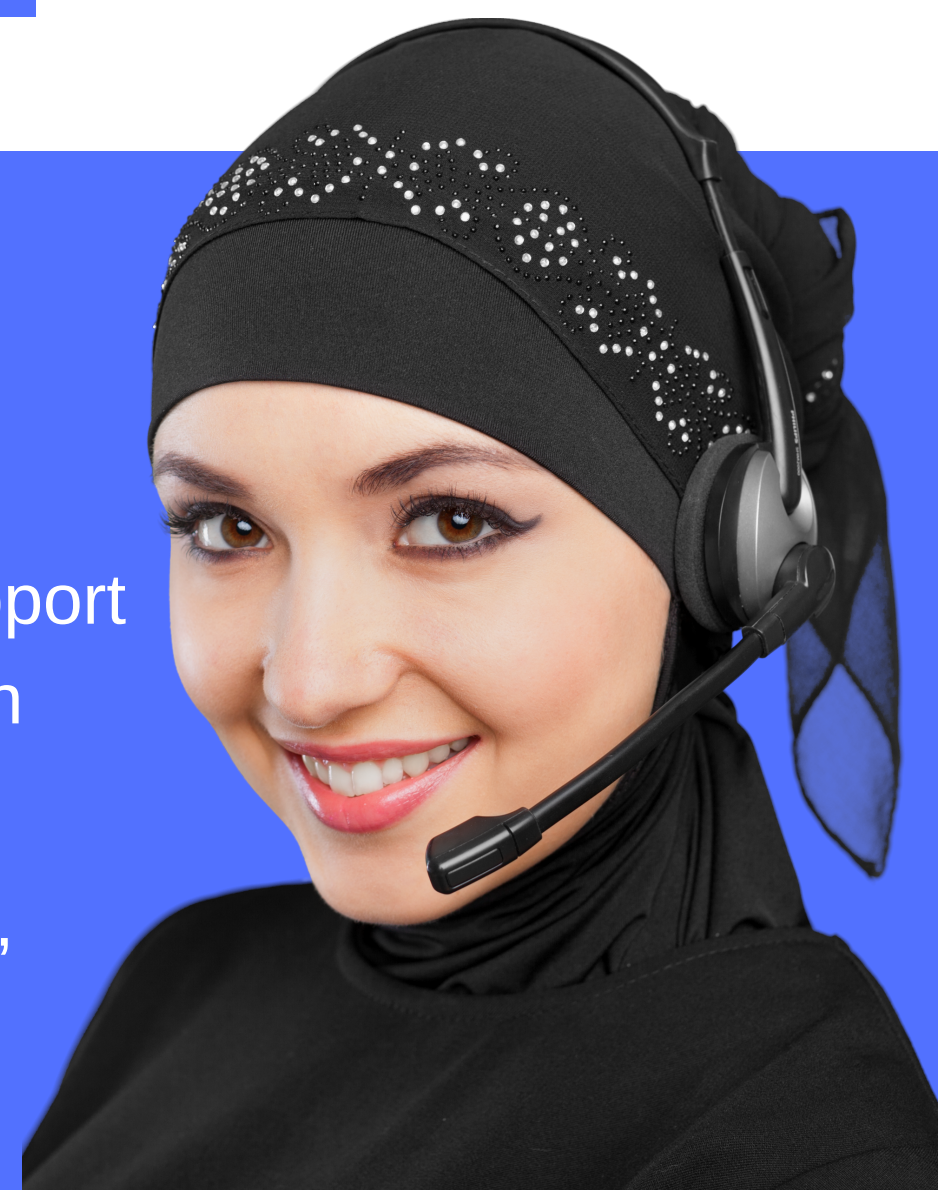
Monday

30th
September 2019

Friday

25th
October 2019

**City &
Guilds**



You will gain the following:

- Time management
- Self Esteem
- Motivation
- Interpersonal Skills
- Resilience
- Employability Skills
- CV Writing
- Communication Skills
- Self-confidence
- Problem Solving
- 1-1 Recruitment Support
- Interview Preparation
- A City and Guilds Level 2 certificate in Customer Services and Independent Living PLUS optional E- Qualifications in Food Safety, Personal Health and Wellbeing and Equality & Diversity.
- Free Android Tablet, Fitness Tracker and Mobile Phone*

We will also support you with:

- Travel vouchers (via your job center)
- Childcare friendly course hours
- Interview Coaching & Make Over
- Access to Sharan Advisor
- Follow up support for up to 3 months.
- Celebration event to recognise your achievements

Your benefits will NOT be affected

Criteria: CANDIDATES MUST

- Be in receipt of ESA, JSA or Universal Credit
- Engaged with a Job Center in one of the listed areas
- 19+ and have the right to work in the UK
- Have basic English skills to include reading, writing and listening
- Complete pre and post course assessments
- Attend the full 4 week course: 30th September to 25th October*

Limited
Spaces!
Enquire
Now

APPLY TODAY

If you would like to register or find out more about this
course email us at employability@sharan.org.uk
or call 07985704943

Or contact the Project Engagement Manager at
tubasem.malik@go-train.co.uk and quote 'Sharan Project'

Deadline for
Applications:
23.09.2019

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Charity Number: 313700



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SMART
WORKS
BIRMINGHAM